**Sant Shah**

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**Professional Summary**

* Expert in creation & implementation of Test Plans &Test Strategies and Test scenarios from given requirements & discussion with business stakeholders
* Agile development process as a scrum team member from requirements analysis and design up through final feature acceptance and deployment
* Experienced in Quality control tools like Test Director, HP Quality Center, HP Quick Test Professional, IBM Rational ClearQuest.
* Also working in client’s place at onsite to Manage and coordinate with all business stake holders from planning, execution of the project from all perspective.
* Strong understanding and practice of various Software Development Life Cycle(Agile, SCRUM, Waterfall) process.
* Experience in testing of client/server and web-based applications (web-sites and portal testing) with Manual and Automation approaches using QTP
* Experience in QTP - Developing, Debugging and executing the Automation scripts.
* Well versed with different Defect tracking tools: Test Director, Quality Center, JIRA, Rational Clear Quest, Bugzilla
* Involvement in rigorous QA cycles of various releases including Deployments on Servers
* Well acquainted with complete Software Development Life Cycle (SDLC) and exposure of all stages of Software Test Life Cycle (STLC) and Defect Life Cycle.
* Experience in working with Business Analysts to understand the business critical functions and workflows define in BPT module of ALM/Quality Center.
* Working experience in agile methodology, V model, Waterfall model and Spiral model
* Proven ability to work efficiently in both in team environment and as individual contributor with excellent analytical, interpersonal and communication skills

**Technical Skills**

* **Testing Tools:** Quality Center, QTP
* **Programming Languages:** HTML, Java Script, CSS, SQL and PL/SQL
* **Bug Tracking Tools:** Jira, Rally, Quality Center, IBM Rational ClearQuest, Bugzilla
* **Web Services:** WSDL, SOAP, RESTFUL, SOAP UI,
* **Databases:** Oracle 10g/11i DB2, MS-SQL Server, JDBC
* **Applications:** IBM Clear Case, SVN, Notepad+, MS Office and IBM Clear Quest, SAP
* **Operating Systems:** Red Hat Linux, UNIX, Windows 7/8, MAC, DOS

**Professional Experience**

**Williams Sonoma Inc, San Francisco, CA May 2013 - Present**

**QA Tester**

Williams-Sonoma is the premier specialty retailer of home furnishings in the United States. The company markets them through three major channels - retail stores, catalogs, and the internet. It's a place stop shop for all the items starting from kitchen to the living room, bed room, home office, and even the hall closet. This project is a strategic implementation of Retek suite of products at Williams Sonoma to replace existing legacy applications in Merchandizing, Order Management, Pricing and Customer Order Management areas with the objective to streamline the company business processes and support the future growth and demands

**Responsibilities**

* Knowledge and experience in User Acceptance Testing (UAT) by creating and executing test scripts.
* Reported functional, technical, GUI software imperfections and logged them in JIRA bug tracking tool.
* Maintained a test log reporting, defects using a defect-tracking tool, Quality Center. Jira.
* Analyzing Business Needs, System Requirements, and Functional Requirements
* Setting up SAP authentication and configuring single sign-on server for BO.
* Attended requirements and design meetings, review and analysis of requirements and design documentation.
* Designed, developed, documented, and executed manual/automation test scripts using QTP
* Developed and executed test cases test Scenarios and followed-up defects using ALM/Quality Center.
* Created and executed the test cases to test the functionality of the application.
* Performed system copy of servers of SAP ERP 6.0 and its Enhancement packages, SAP NW 7.0

Systems by using export/import method.

* Involved in supporting the real-time users during the User Acceptance Testing (UAT) phase and contributed in successfully delivering the application within the deadlines.
* Worked in Agile environment with monthly scrum’s and weekly scrum meetings
* Delivered Sign off's for Functional Testing in QA, Staging and Production environments.

**Environment**: HP Quality Center, ALM, SOA,SOAP UI, JavaScript, Scrum, QTP, Oracle, SQL, PL/SQL, J2EE.

**Target Corporation, Minneapolis, MN Jan 2012 – April 2013**

**QA Tester**

Target Corporation has over 1400 stores in 47 states and is among the biggest players in the retail sector in the US. The client needed a secure, robust, and flexible platform to support all of their POS devices. The solution was required to result in cost savings, improved sales tools, easy integration with mobile devices, smooth integration between disparate systems, and electronic audit trails

**Responsibilities**

* Attended daily SCRUM meetings by following agile methodology
* Used Agile and Scrum methodologies and involved in scrum meetings as per requirements.
* Experience in Manual Testing environments - Test Director and Mercury / HP Quality Center
* Performed the Backend integration testing to ensure data consistency on front-end by writing and executing SQL queries on the Database.
* Raise bugs through JIRA & retested them, Defect tracking on JIRA, Status updated on daily, attending status meeting.
* Worked with Business Analysis team to prepare Test strategy and Test plan.
* Experienced in using SQL queries on RDBMS database for backend testing
* Performed End-to-End Manual Testing of web-based and client-server applications for web testing.
* Developed and wrote SQL queries against various data and computer sources using connection strings.
* Determined user requirements and goals by conducting meetings.
* Performed data driven testing and parameterization using VB script in QTP.
* Designed, scheduled and executed test plans within the pre-defined timeframe.
* Created Manual test cases and scripts to test Workflow and work distribution application.
* Executed test cases through ALM/Quality Center and reported defects in ALM/Quality Center.
* Worked closely with Business during User Acceptance Testing (UAT) phase in providing and drafting Business testing cases, reviewing System Testing test cases & results.
* Tested the web API's using fiddler and tested the SOA web services using SOAPUI.
* Involved in reviewing complex SQL queries, views, functions and stored procedures and spotting issues before/during code migration.
* Managed and analyzed defects and provided defect summary to stake holders
* Updated test reports, test summary reports, defect and build reports

**Environment**: Windows Azure, Jira, Quality Center, QTP,SOAPUI, Agile, ALM, SQL Server 2008.

**The Finish Line Inc, Indianapolis, IN Feb 2010 – Dec 2011**

**QA Tester**

Finish Line Inc operates an ecommerce retail website. The transactional database driven ecommerce website is supported by an ERP system with a SQL Server back-end. The ERP system ties together different aspects of the website including inventory management, customer accounts, shopping cart, credit card processing and other ecommerce functionalities. The task of this project was also to build a central repository of historic data warehouse that could support the various reporting and information needs. Data was spread out in multiple and diverse sources in databases located in different regions

**Responsibilities**

* Designed and reviewed Test Plans and Strategies including generation and execution of test scripts and data.
* Worked extensively in designing the Test Plans, developing the Test Scripts and Test Cases and executing for both Manual and Automated Testing.
* Used Test Director for running automated and manual tests and for defect reporting.
* Good experience performing Database Testing using SQL Queries and procedures.
* Performed tests on various features of Agile development process
* Developed automation scripts in QTP for manual test cases and improved regression test coverage.
* Validating the framework, scripts on SOA testing for Off-shore.
* Performed Web Services Testing and XML validation by creating test case suite using SoapUI.
* Involved in developing, modifying, and executing SOAP UI scripts/SOUP UI web services using SOAPUI
* Worked on recording SOAP traffic to monitor, analyze, record the traffic between client and server applications.
* Reviewed extensive SQL Queries with complex multi-table joins and nested queries.
* Executed manual and automation test cases and verified results with expected results.
* Creation of test requirements, test plans, test sets using Manual as well as Automation concepts.
* Analyzed the system requirement and technical specifications to create and execute test case for HIX project.
* Defects were tracked, reviewed, analyzed and compared using JIRA and Quality Center

**Environment**: Web Driver, Agile/Scrum, SOAP UI Eclipse IDE, Firebug, QTP, ITKO Lisa Microsoft SQL Server 2008, Toad, Jira, Perforce, Windows, XML, Selenium IDE

**Albertson LLC, Boise, ID March 2009 – Dec 2009**

**Software Tester**

Compared to its major competitors, Albertsons’ online grocery shopping website was unappealing and rarely used by customers. This project was developed as a user interface implementation upgrade to transform the existing application into a more user-friendly application. The user interface was altered to be more visually appealing and new features were added to further convince Albertsons customers to utilize the online application.

**Responsibilities**

* Analyzed the Business Requirement Documents and Use Case Documents.
* Wrote the Test Plan, Test Scenarios, Test Cases, and Test Scripts and manually executed the Scripts successfully.
* Performed the traceability matrix between Requirements and Test cases.
* Extensively executed SQL queries on SQL server tables in order to view successful transactions of data.
* Tested application under the agile, scrum and sprint development and process.
* Experience in working with Test Management tools like HP ALM.
* Participate in the daily SCRUM meetings, as well as all other meetings required to support the project’s Agile development methodology
* Performed manual tests and created SQL queries for data verification
* Involved in defect tracking, impact analysis and maintaining traceability matrix.
* Used Test Director for Defect Tracking and to analyze the variation between the expected and actual results.
* Closely worked with the Business Analyst and Development Team, to understand the system logic, and issues/defects resolving and closing.

**Environment**: Windows 95/Win NT, UNIX, Scrum, DHTML, HTML, Oracle, Test Director